# Guidelines & Reporting of Incident by Vessels – Straits of Malacca & Singapore

**ReCAAP** — Information Sharing Centre

## REPORTING OF INCIDENTS (attack/unauthorised boarding/robbery)

1. Vessels transiting in traffic separation scheme from Sector 6 to Sector 9 in Straits of Malacca and Singapore (SOMS) to report incidents (of piracy or sea robbery or unauthorised boarding) to VTS authorities on VHF channels (see Fig. 1).

2. In addition, vessels to report to the littoral States of SOMS (Indonesia, Malaysia and Singapore) for quick response by authorities, as indicated in Chart below -

### Fig. 1 - Reporting of incidents in Sectors 6-9

| SECTOR | VHF CHANNELS | VTS AUTHORITIES |
|---|---|---|
| Sector 6 | VHF 88 | JOHOR VTS |
| Sector 7 | VHF 73 | SINGAPORE VTS |
| Sector 8 | VHF 14 | SINGAPORE VTS |
| Sector 9 | VHF 10 | SINGAPORE VTS |

## MALAYSIA

**Malaysian Maritime Enforcement Agency (MMEA) (Johor Bahru)**
Tel:  +60 7 219 9402
       +60 7 219 9403
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## SINGAPORE

**Port Operations Control Centre (POCC)**
Tel:  +65 6226 5539
       +65 6325 2493
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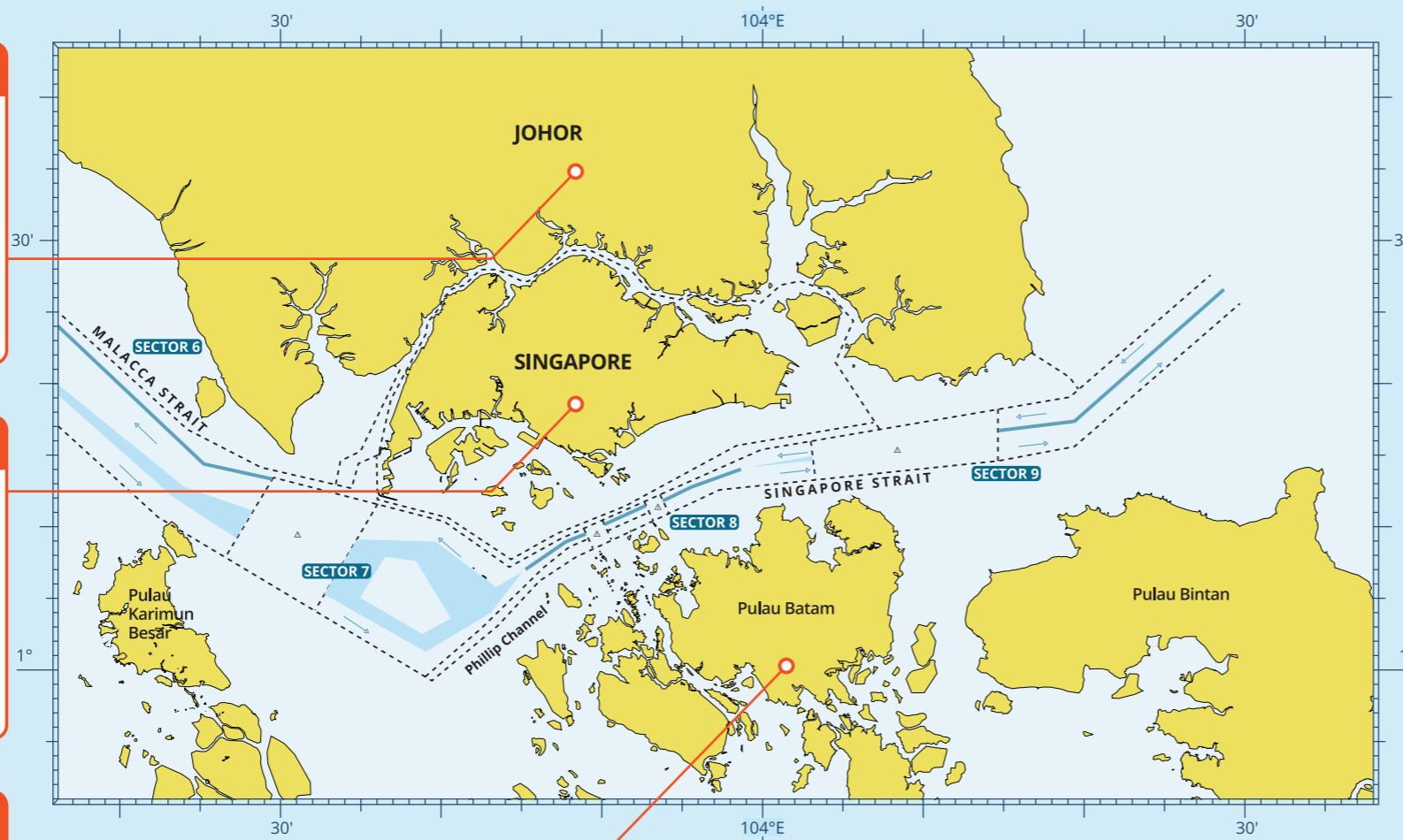       +65 6224 5776
Email: pocc@mpa.gov.sg

## INDONESIA

**Indonesian Coast Guard (BAKAMLA) - Contact Centre Western Zone (Pulau Batam)**
Tel:  +62 813 6387 7299

**Regional Marine & Air Police of Riau (Pulau Batam)**
Tel:  +62 822 8372 3721



*Map of the Straits of Malacca & Singapore showing SECTOR 6, SECTOR 7, SECTOR 8, SECTOR 9, JOHOR, SINGAPORE, MALACCA STRAIT, SINGAPORE STRAIT, Phillip Channel, Pulau Karimun Besar, Pulau Batam, Pulau Bintan.*

## OTHER USEFUL CONTACTS

**MALAYSIA** (Putra Jaya)

**MMEA**
Tel:  +60 38 943 4001,
       +60 38 995 7201,
       +60 19 261 1833
Fax:  +60 38 941 4527
Email: pomarhq@mmea.gov.my

**INDONESIA** (Jakarta)

**BAKAMLA**
Tel:  +62 895 6003 00846 (Maritime Incident Reporting),
       +62 821 2518 9898,
       +62 021 1503 21 (General Purposes Reporting)
Email: puskodal@bakamla.go.id (Maritime Incident Reporting),
       contactcenter@bakamla.go.id (General Purposes Reporting)

**Marine & Air Police Corp**
Tel:  +62 813 1000 1950
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       monitoringcenter.korpolairud@gmail.com

## GUIDELINES

1. **Planning voyage - Preparation**
   a. Identify areas of concern
   b. Make Ship Security Plan (SSP) based on risk/threat assessment
   c. Plan passage to prevent attack/unauthorised boarding
   d. Maintain updated list of reporting channels of coastal State enforcement agencies
   e. Carry out briefing and conduct drill to familiarize crew with SSP and Vessel Hardening Plan (VHP)

2. **Measures to be instituted - When sailing**
   a. Maximise alertness and enhance vigilance
   b. Close all doors and hatches to prevent access to compartments
   c. Maintain best speed to prevent unauthorised boarding
   d. Master to regularly update the crew on prevailing security situation
   e. Alert duty watch when entering areas of concern and maintain communication with the shipping company

3. **Response and report - When boarded**
   a. Sound alarm, maintain calm, do not confront or resist the perpetrators
   b. Report immediately to MRCC/VTS, and coastal State enforcement agency on contact details provided /indicated
   c. Muster and head count of crew, and well-being of crew and treatment meted out by perpetrators
   d. Report loss/damage to ship's property

4. **Collection of evidence and investigation - Post boarding**
   a. Cooperate with local/coastal State authorities for investigation
   b. Provide evidence and information about the perpetrators to enforcement agencies, including photos, CCTV footage and videos, if available